Toyota Assembly Line Inspires Hospitals and the Future of Care and Cost

By Cost Conoway, The Washington Post

SEATTLE—Up until five months ago, Ted Gachowski's weekly chemotherapy appointment was one long, tedious slog through the Virginia Mason Medical Center. The retired engineer, battling lymphoma since 1989, typically began his jour-

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nery at 6 a.m. in the first-floor lobby. There he would be directed to the offsite laboratory for blood testing. Next, Ga-

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chowski, 63, would board one of the hos-

Conoway was a nobody, but he'd been...